

CITY OF
ALISO VIEJO
 ENVIRONMENTAL SERVICES GUIDE

REMEMBER ON COLLECTION DAY

- 1 The carts should be placed at the curbside no later than 6:30 am on collection day and removed from the curbside within 12 hours after service.
- 2 The carts should be placed with the handles and wheels facing towards your home.
- 3 Place carts side-by-side approximately 1 foot apart & at least 3 feet from any obstruction (i. e. vehicles, fire hydrants, trees).
- 4 Items placed outside of carts will not be collected. Cart lids should be closed. Please do not overload.

TEMPORARY COLLECTIONS

Larger waste collection containers (from 3 yards to 40 yards) are available for clean-up projects and other disposal needs. For additional pricing details or to arrange for a delivery of a larger container to your residence or business, please call CR&R Customer Service.



BULKY ITEMS

Items that cannot fit in your automated carts are considered bulky items. Bulky items must be manageable by a two-person crew.

EXAMPLES OF BULKY ITEMS INCLUDE:

- Couches
- Desks
- Chairs
- Tables
- Mattresses
- Excess Green Waste

Each residential customer is entitled to [4] bulky item pick-ups free-of-charge per calendar year. A bulky item service may include a combination of large items or bags of material. Additional picks-ups may be arranged for a nominal charge.

NEW RESIDENTS: If you are a new resident you may use your bulky item service to collect all of your paper, cardboard and packing material.

WHITE GOODS HOUSEHOLD APPLIANCES

White Goods, or household appliances containing Freon are picked up similar to a bulky item. Refrigerators contain Freon and other chemicals that require special handling. CR&R will collect bulky items and white goods from your curbside.

E-WASTE

Electronic Waste (e-waste) is anything with a circuit board or battery. It is illegal to dispose of e-waste in any of your automated carts. CR&R will collect and legally dispose of and recycle these items.

EXAMPLES OF E-WASTE INCLUDE:

- Monitors
- Cell Phones
- Computers
- Televisions
- Printers

To arrange a curbside pickup of Bulky Items, White Goods, or e-Waste, please call CR&R Customer Service.

SHARPS

Needles, lancets and other home-generated sharps may be collected door side in an approved puncture proof container.

HOUSEHOLD HAZARDOUS WASTE

Household Hazardous Wastes (HHW) are products that are flammable, corrosive, reactive or toxic. They are dangerous to the public and the environment.

EXAMPLES OF HHW INCLUDE:

- Fluorescent Light Tubes
- Household Batteries
- Latex or Water Based Paint
- Non empty Aerosol Cans
- Thermostats
- High Intensity Discharge Lamps

Collection of these items is included in your service.

You may call CR&R Customer Service and make arrangements for a special door side collection of HHW items. The Customer Service Representative will ask you for a specific number and list of items. This is required by law in order to collect the material. Please be prepared with this information.

For hours of operation or more information on Household Hazardous Waste centers and landfills, contact the County of Orange at 714.834.6752 or www.oilandfills.com.



CUSTOMER SERVICE 877.728.0446

Monday - Friday 8:00 am to 5:00 pm
 Saturday 8:00 am to 12:00 noon

crrwasteservices.com

HOLIDAY SCHEDULE OF NON-COLLECTION DAYS

New Year's Day	Labor Day
Memorial Day	Thanksgiving Day
Independence Day	Christmas Day

If the Holiday falls on a Saturday or Sunday, trash will be collected on your normal collection day with no delays to your pickup.

If the Holiday falls during the work week, collection for the remainder of the week will be delayed by one day. For example, if Independence Day falls on a Monday, and your normal collection day is on Thursday, your pickup for that week will be on Friday.

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New food scrap collection, see inside for details!



environmental services

the face of a greener generation

RECYCLABLES

GLASS

- Bottles
- Jars



METAL

- Aluminum Cans
- Tin Cans



PLASTIC

- Drink Bottles
- Detergent Containers
- Plastic Toys
- Milk Containers



PAPER

- Cardboard
- Unsolicited Mail
- Magazines
- Newspaper
- Milk or Juice Cartons
- Phone Books



REUSE

Reuse is just as important as recycling. Many common items can be easily reused.

BROWN
CART FOR
RECYCLABLES

OR

BLUE
CART FOR
RECYCLABLES



CLEANLINESS IS KEY!

Please make sure your containers are empty or thoroughly scraped of contents prior to placing them in your recycle cart.

Heavily soiled products or non-empty containers can contaminate an entire bale and cause recyclable items to go to a landfill instead of being recycled.

Use leftover dishwater to quickly rinse out residue.

To request an additional cart at no charge, or to replace a damaged cart, please call customer service.

ORGANICS

YARD

- Grass Clippings
- Leaves, Weeds
- Prunings
- Flowers
- Wood Scraps/Chips

KITCHEN

- Fruit
- Bread
- Fish
- Meat
- Vegetables
- Dairy
- Coffee & Filter
- FOG (Fats, oil, grease)
- Compostable bags



NO

- Pet Waste
- Palm fronds
- Plastic
- Glass
- Metal

Compostable bags are optional and available at local retailers. Other types of plastic bags are not accepted.

You may also line your cart with newspaper or paper bags.

GREEN
CART FOR
ORGANICS



OR

LANDFILL



- Mixed Products [i.e. Plastic/Metal Combination]
- Waxed Paper
- Coated Materials
- Ceramic/Pyrex
- Mirrors
- Safety Glass
- Plate Glass
- Pet Waste
- Diseased Plants
- Metal Coat Hangers
- Paper Towels
- Styrofoam
- Palm Fronds [Branches]
- Construction Material

BLACK
CART FOR
LANDFILL



NO

- Recyclables
- Organics
- Hazardous Materials
- Electronic Items
- Fluorescent Bulbs
- Batteries
- Sharps